



April 2024

## US Battery Warranty

Battery Bill Limited will provide the following warranty to the original purchaser subject to the terms and conditions stated herein. Our goods come with guarantees that cannot be excluded under the New Zealand Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

## Warranty Coverage

This warranty covers batteries that become unusable or unserviceable due to defects in material and/or workmanship. This warranty covers the battery types listed below, that are sized properly and used in the application for which it was intended and charged with an approved US Battery charging profile. Proof of purchase and return of good(s) in question must accompany any request for warranty. No exceptions.

### Application

All Products

### Warranty Period

12 Months

## Warranty Exclusions

This warranty does not apply to batteries that break or fail due to abuse or neglect such as improper installation, lack of proper maintenance, batteries that have been exposed to excessive heat or cold temperatures, misapplication, loose wiring, corroded terminal connections, mishandled or dropped batteries, freezing, fire, explosion, or unauthorised battery modifications.

This warranty does not cover batteries that failed within the warranty period due to extreme usage (excessive wear and tear). This warranty does not cover batteries that are not charged properly or batteries that are left uncharged for extended periods of time (sulphated). Batteries must be fully charged after any significant use and the charge cycle must be completed.

As per the New Zealand Consumer Law if the battery usage is not for personal, domestic or household use, then Battery Bill Limited will not be responsible or liable for any consequential or incidental expense or loss.

To request a warranty claim, please contact our sales team on 0800-63-73-84 or email us [sales@batterybill.co.nz](mailto:sales@batterybill.co.nz)



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