



DATE:
April 2024

WARRANTY STATEMENT Fullriver

Battery Bill Limited will provide the following warranty to the original purchaser subject to the terms and conditions stated herein. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Warranty Coverage

This warranty covers batteries that become unusable or unserviceable due to defects in material and/or workmanship. This warranty covers the battery types listed below, that are sized properly and used in the application for which it was intended and charged with an approved Fullriver charging profile. Proof of purchase and return of good(s) in question must accompany any request for warranty. No exceptions.

APPLICATION	WARRANTY PERIOD
DC series	12 months
DC series DC105-12 and DC120-12 ONLY	24 months
HGL Series	12 months
HGHL Series	12 months
FAT Series	12 Months
HC Series	24 months

Warranty Exclusions

This warranty does not apply to batteries that break or fail due to abuse or neglect such as improper installation, misapplication, loose wiring, corroded terminal connections, mishandled or dropped batteries, freezing, fire, explosion, or unauthorised battery modifications.

This warranty does not cover batteries that failed within the warranty period due to extreme usage (excessive wear and tear). DC batteries will provide 500 cycles at 80% depth of discharge and HGL batteries will provide 400 cycles at 60% depth of discharge. Usage beyond this level will not be covered under warranty. This warranty does not cover batteries that are not charged properly or batteries that are left uncharged for extended periods of time (sulphated). Batteries must be fully charged after any significant use and the charge cycle must be completed.

As per the New Zealand Consumer Law if the battery usage is not for personal, domestic or household use, then Battery Bill Limited will not be responsible or liable for any consequential or incidental expense or loss.

To request a warranty claim, please contact sales on 0800-63-73-84 or email sales@batterybill.co.nz