

## WARRANTY STATEMENT - Delkor Batteries

Battery Bill Limited will provide the following warranty to the original purchaser subject to the terms and conditions stated herein. If the goods purchased are for ordinary domestic household purposes you may be are entitled to a replacement or refund for a major failure and to compensation for any other reasonably foreseeable loss or damage. You may be entitled to have the goods repaired or replaced if the goods fail to be of reasonably acceptable quality and the failure does not amount to a major failure.

### Manufacturer's Warranty Coverage

If a product we sell is unusable or unserviceable due to defects in material and/ or workmanship and you want to seek a remedy from the manufacturer we will use our best endeavours to help you with that. This warranty covers the battery types listed below, that are sized properly and used in the application for which it was intended and charged with an approved charging profile. Proof of purchase and return of good(s) in question must accompany any request for warranty. No exceptions.

APPLICATION	WARRANTY PERIOD
Private (Car & 4WD starting)	36 Months
AGM (Stop Start applications only)	36 Months
Marine (Starting applications only)	24 Months
EFB (Stop Start applications only)	24 Months
Commercial	24 Months
Agricultural	12 Months
Lawn Mower & Garden Equipment	12 Months
Industrial & Motorcycle	12 Months
Deep Cycle	6 Months
Taxi	6 Months

### Warranty Exclusions

These warranties do not apply to batteries that break or fail due to abuse or neglect such as improper installation, misapplication, loose wiring, corroded terminal connections, mishandled or dropped batteries, freezing, fire, explosion, or unauthorised battery modifications. These warranties do not cover sulphation damage caused by failing to maintain sufficient charge in batteries for extended periods of time. Batteries must be fully charged after any significant drain and the charge cycle must be completed.

As per New Zealand Consumer Guarantees Act if the battery usage is not for personal, domestic or household use, then Battery Bill Limited will not be responsible or liable for any consequential or incidental expense or loss.

To request a warranty claim, please contact our sales team on 0800-63-73-84 or email [sales@batterybill.co.nz](mailto:sales@batterybill.co.nz)